

पत्रांक संख्या:— I.T.ACAD/U.P./23-24/ 108

दिनांक:— 03.10.2023

सेवा में,

श्रीमान सहायक प्रबन्धक (प्रो.),
यू0पी0डेस्को, द्वितीय तल, अपट्रान बिल्डिंग,
निकट गोमती बैराज, गोमतीनगर, लखनऊ।

विषय:— “उ0प्र0 वित्तीय अधिष्ठानों में जमाकर्ता हित संरक्षण अधिनियम-2016” के लिए वेबपोर्टल की स्थापना के कार्य प्रगति के सम्बन्ध में।

महोदय,

आपको अवगत कराना है कि कार्यादेश संख्या:— D/20-23/2548 दिनांक:— 22-09-2022 के संदर्भ में आपको सूचित कराना है कि संस्थागत वित्त महानिदेशालय के द्वारा आयोजित की गयी वीडियो कॉन्फ्रेंसिंग के माध्यम से माह जुलाई में सक्षम प्राधिकारियों को पोर्टल की सामान्य जानकारी का प्रशिक्षण सफलतापूर्वक दिया गया है और विभिन्न जिलों से सक्षम प्राधिकारियों के कार्यालय व शिकायतकर्ता के द्वारा पोर्टल सम्बन्धित आयी कॉल्स पर बतायी गयी समस्याओं का स्थाई समाधान किया गया है।

माह अगस्त में संस्थागत वित्त महानिदेशालय के अधिकारियों के द्वारा पोर्टल में बताये गये सभी संशोधन और विभिन्न जिलों से सक्षम प्राधिकारियों के कार्यालय व शिकायतकर्ता के द्वारा पोर्टल सम्बन्धित आयी कॉल्स पर बतायी गयी समस्याओं का स्थाई समाधान किया गया है। संस्थागत वित्त महानिदेशालय के अधिकारियों के द्वारा संशोधन का पूर्ण रूप से जांच कर लिया गया है। उक्त कार्य का विवरण निम्नवत है।

संस्थागत वित्त अधिकारियों द्वारा दिए गये संशोधन	टिप्पणी
माह— जुलाई	
1. Additional District Magistrate of all the districts have been given training on general information for operation of the portal. Whose photo is attached herewith.	Completed
2. MIS reports of complaints received on the portal are prepared and provided daily to the Directorate General of Institutional Finance. Reports Attached	Completed
3. A list of the total – of 30 calls in the month of July related to the PIDGR portal from various districts is attached herewith.	Completed
माह— अगस्त	
1. Remove Portal of buds 2019 from PIDGR.	Completed
2. Upload manual in all dashboard (Complainant, DIF, ADM. Company).	Completed
3. Remove total complaint and disposed complaint from home page.	Completed
4. In status table of complaint change table name “आदेश देने वाले अधिकारी” to “आदेश / निस्तारण करने वाला अधिकारी”	Completed
5. Modify Status table of complaint by replacing DIF name to corresponding ADM name.	Completed
6. In preview complaint uploaded file could be changed/edited.	Completed
7. Same mobile no could be used again only after dispose of previous complaint.	Completed
8. In Complaint list latest complaint must be show in table.	Completed
9. Range-wise data of invested amount.	Completed
10. Status-Wise frequency table (Unmark, Pending, and Dispose).	Completed
11. Top-10 District who have maximum no of complaints and bottom-10 district who have least no of complaint.	Completed
12. District-wise table of online, offline and total no of complaint.	Completed
13. Company wise no of complaint of each districts.	Completed
14. While searching something from compliant the first we have to choose district why?	Completed
15. Change designing of download button on home page.	Completed
16. Give rang in amount wise search compliant in complaint list.	Completed
17. Modify manual name at DIF dashboard in Hindi.	Completed
18. Before final submit mobile no is already registered why?	Completed
19. In MIS:- District wise Company details (The way of merging company and also show number complaints)	Completed
20. Status-Wise Complaint details (need to add one column which is total complaint)	Completed
21. Give Excel option in all mis page.	Completed
22. Remove "संस्थागत वित्त महानिदेशालय" in all Old complaint	Completed
23. MIS reports of complaints received on the portal are prepared and	Completed

provided daily to the Directorate General of Institutional Finance. Reports Attached	
24. A list of the total – of 60 calls in the month of Aug. related to the PIDGR portal from various districts is attached herewith.	Completed
माह– सितम्बर	
1. Upload FAQ in all ADM dashboard.	Completed
2. Remove dummy complaint from Portal.	Completed
3. MIS report Generate in Excel from.	Completed
4. Complaint transfer details should be visible on the status table of the complainant, DIF and ADM.	Completed
5. 75 subordinate logins have been created.	Completed
6. The home page has been changed, in which the complaint process and the financial establishment process are shown through two buttons.	Completed
7. Change the name of search in data table “Search in table”	Completed
8. When sending it to a subordinate, the option of remark has to be shown in the form.	Completed
9. Remove DIF Logo on print in Complainant.	Completed
10. Webmail’s created for the pidge portal have been corrected.	Completed
11. MIS reports of complaints received on the portal are prepared and provided daily to the Directorate General of Institutional Finance. Reports Attached	Completed
12. A list of the total – of 55 calls in the month of Aug. related to the PIDGR portal from various districts is attached herewith.	Completed

सूचनार्थ प्रेषित ।

धन्यवाद

भवदीय

आई०टी०एकेडमिक्स प्रा० लि०